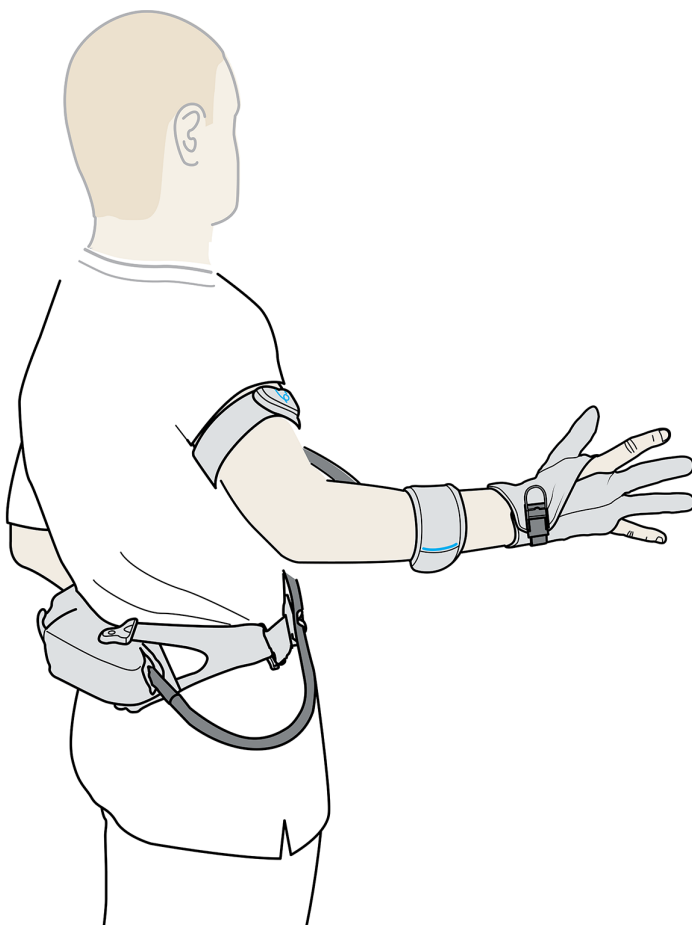


# Carbonhand®

## USER MANUAL



TYPE: C0

 BIOSERVO

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# 1. Introduction

## 1.1 About this manual

- Read the entire user manual before you operate the product.
- Always keep the user manual in a place where you can easily find it.
- If you lose the user manual contact your supplier.

## 1.2 Intended use

Carbonhand type C0, hereafter referred to as Carbonhand is intended to improve grip strength and hand function for people (from kids to elderly people) with impaired hand function. The condition may be (but is not limited to) due to orthopedic or neurological problems, from birth or acquired. Carbonhand mimics the user's grip movements and supports the users natural grip. Carbonhand does not require any special medical training before use.

## 1.3 Intended User

Clinicians and end users are considered to be the operators of Carbonhand.

## 1.4 Introduction to Carbonhand

Carbonhand is an grip-strengthening glove that mimics the anatomy of the hand and provides support to people with impaired hand function.

The system consists of a glove with built in pressure sensors in the fingertips, middle phalanges and the palm that detects when the user initiates a grip and passes the information on to a sophisticated control system that calculates the forces and pulls artificial tendons that are sewn into the glove.

The forces are calculated every 5th millisecond by the microprocessors in the Power unit, and adjusts the tension in the artificial tendons to follow every movement from the user,

e.g. using a bottle to fill liquid into a glass, carrying objects, or doing other daily activities.

The behavior of the glove can be highly customized by using an app, eg the responsiveness, maximum force and stickiness, enabling the glove to support patients with a wide variety of hand impairments.

For users with a very low hand function, the “Lock assist” can be used to initiate a grip using a built-in button or an external trigger. When activating the Lock Assist, Carbonhand will initiate a grip and hold it until the button is pressed again.

Carbonhand is designed to fit as many patients as possible. The open design of the glove makes it easy to put on and take off.

The initial positions of the tendons are calibrated to fit the hand of each user, and the unique design of both the Power Unit and Carry Solution means that Carbonhand can be adjusted to be worn on the back, the hip, a wheelchair or any other way that suits the user.

The impact of Carbonhand is immediate. With an applied force of up to 20 Newtons (N) per finger, a large proportion of patients with impaired hand function are able to regain their hand function and resume activities in their daily life. With the Carbonhand a more immediate compensation of the handicap takes place in that objects can be grasped, held and carried directly with the pathological hand again.










It serves to mobilize and stabilize the hand and thus to ensure safe and sustained direct grasping. The Carbonhand is used to compensate for and secure the function of the hand.

## 1.5 Conformity

See [Declaration of Conformity](#)

See charger manual

# 1.6 Symbols on Carbonhand





Symbol	Description	Symbol	Description
	Manufacturer's reference number Power unit Manufacturer's reference number Glove		Keep the product dry
	Manufacturer		Do not discard as household waste.
	User manual must be read before use		CE mark
IP22	Ingress protection - The Carry solution provides some protection against water but contact with liquid should always be avoided.		Medical Device
(21)	Serial number Power unit Serial number Glove	(11)	Manufacturing date: YYYYMMDD
	Device classified as type BF applied part	(01)	UDI-DI Power Unit UDI-DI Glove
	Consult user manual		

## 1.7 Labels


### Power unit



**BIOSERVO Carbonhand**

---

V 8.2 ==    **MD** 

IP22

Type: C0  (01)07350082160011  
(21)GX00013




 **REF** TI-000110 (11)221001 


Bioservo Technologies AB  
Torshamnsgatan 35, Kista Sweden


### Glove

**BIOSERVO Carbonhand**

---

   **REF** TI-000113

**MD** Type: C0 (01)73500821600978  
Size: RM (21)GX00012  
(11)221018 

 Bioservo Technologies AB  
Torshamnsgatan 35, Kista Sweden

## 1.8 Disposal

When Carbonhand becomes worn out, recycle it as electronic waste according to local regulations.

## 2. Safety

### 2.1 Precaution

Depending on the nature of the users hand impairment it is recommended to start using the Carbonhand gradually to avoid overexertion.

### 2.2 Definitions



Warning! Risk of injury if instructions are not followed.



Caution: Risk of material damage if instructions are not followed.



Information for optimal use of equipment.



## 2.3 General

Read the manual before starting to using Carbonhand.

Any serious incident related to Carbonhand should be reported to Bioservo Technologies AB and the competent authority where the incident occurred.

## 2.4 Warnings

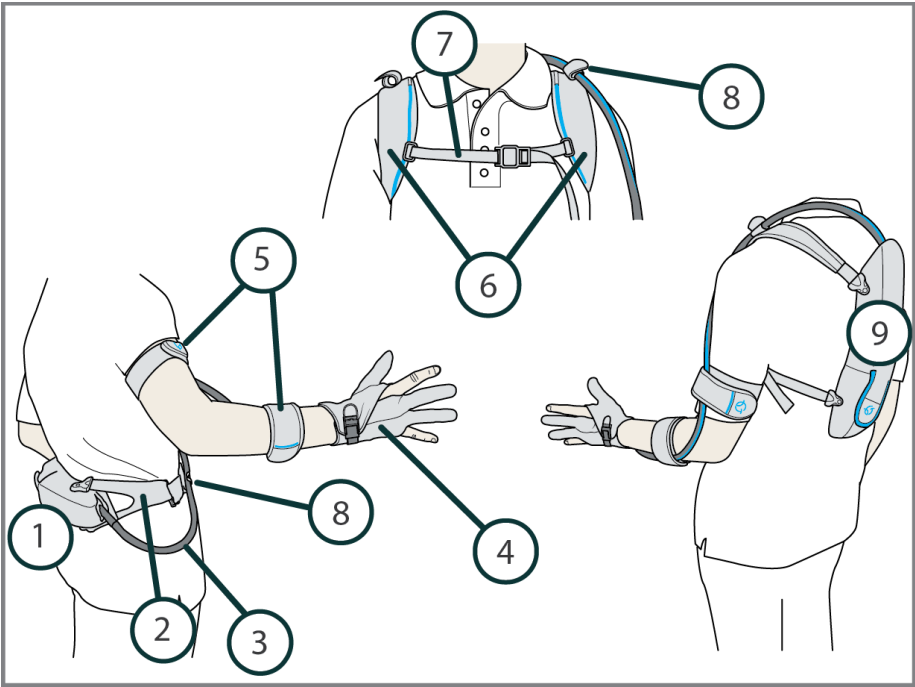
- Do not rely on Carbonhand in hazardous situations. For example, do not hold a heavy container with hot liquid in it.
- Always make sure that you can safely control the situation should Carbonhand stop working.
- Be careful when handling fragile objects.
- Use caution when operating Carbonhand in environments with high levels of radio frequency noise, such as near welding equipment.
- Do not handle burning material or deal with fire while wearing Carbonhand.
- Dress any open wounds or use an protective glove inside Carbonhand.
- Always follow the instructions of your doctor or therapist.
- Don't overexert your hand. New users should increase the use of Carbonhand gradually.
- Stop using Carbonhand if it causes pain or discomfort. Consult a physician if the condition persists after 24h.
- Wear Carbonhand as instructed in this manual to avoid entanglement.
- If Carbonhand malfunctions, pull the loop on the glove to quickly release the grasp. See chapter 6.4 "To remove the glove."
- Only use Carbonhand on the hand it is intended for.
- Carbonhand does not provide protection. Use a protective outer glove if it is necessary.
- Do not do modifications to Carbonhand. Modifications can make the device unreliable and can cause short circuit and fire.
- Carbonhand is not a toy, do not let children play with it. The glove cord may cause strangulation.
- If you experience an allergic reaction, stop using Carbonhand and contact your supplier.
- Carbonhand contains small and loose parts that can cause suffocation, keep away from children and pets.

## 2.5 Cautions

- Use Carbonhand according to the instructions. Incorrect handling can cause discomfort and void the warranty.
- If the glove could become dirty or wet, use a protective glove over Carbonhand.
- All service work must be done by an authorized technician.
- Do not expose Carbonhand to temperatures above 60°C/140°F.
- Do not use Carbonhand if it shows signs of damage.
- The charger could cause interference with other electric devices. Contact the Carbonhand supplier if you encounter a problem.
- Always use and store Carbonhand in the carry solution.
- Avoid creating sharp bends to the Glove cord or put heavy objects on it.
- The battery must not be replaced by the user. If the battery needs to be replaced send Carbonhand to your supplier.
- Always keep Carbonhand clean. Do not touch anything that could cause resistant stains.
- Keep Carbonhand away from liquids and small particles.
- Do not use portable RF communications equipment, like mobile phones, closer than 30 cm (12 inches) to the Carbonhand power unit. Otherwise, the performance of Carbonhand can deteriorate.
- Only use the charger specified in this manual.
- Never use the charger with a damaged cable.
- Always keep the charger and magnetic connector clean, free from dust and away from liquids.
- Do not dismantle or do modifications to the charger.
- If you have any problems with the charger while it is connected to the power outlet disconnect it immediately.
- Connect the power adapter to the power outlet before attaching the magnetic connector to the Power unit .
- Unplug the charger from the power outlet when not in use.


### 3. Product overview

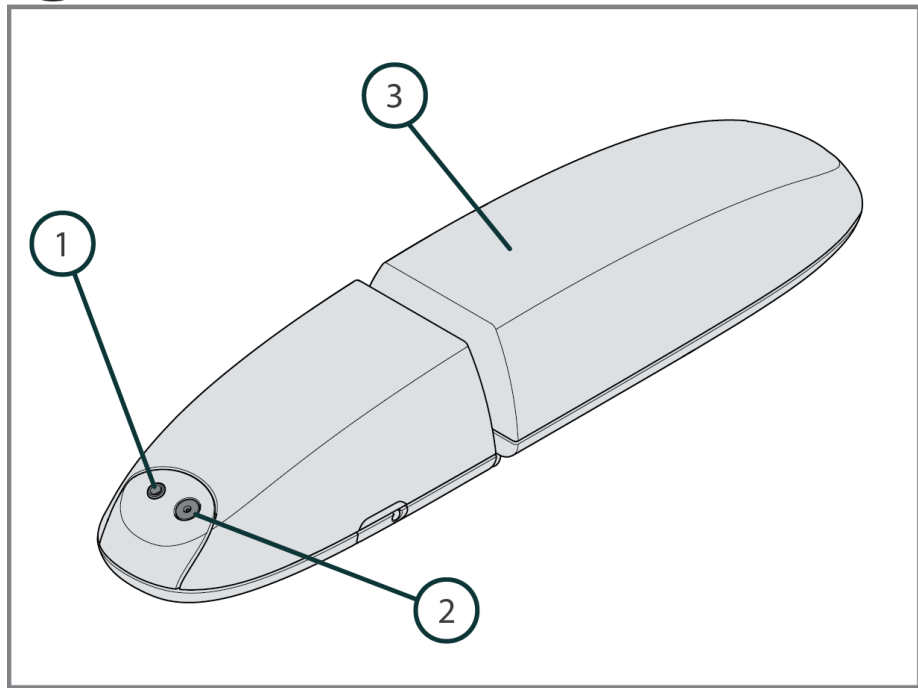
#### 3.1 Carbonhand



Item	Name	Function
1	Hip carry	Used to carry and protect the Power unit when carrying it on the hip
2	Belt	Used for hip carry solution
3	Glove cord	Transmits sensory data and provides force
4	Glove	Provides grasp force
5	Arm straps	Keeps the Glove cord attached to your arm
6	Shoulder straps	Used for back carry solution
7	Sternum strap	Connects the shoulder straps
8	Cord clips	Holds the cord in place
9	Back carry	Used to carry and protect the Power unit when carrying it on the back

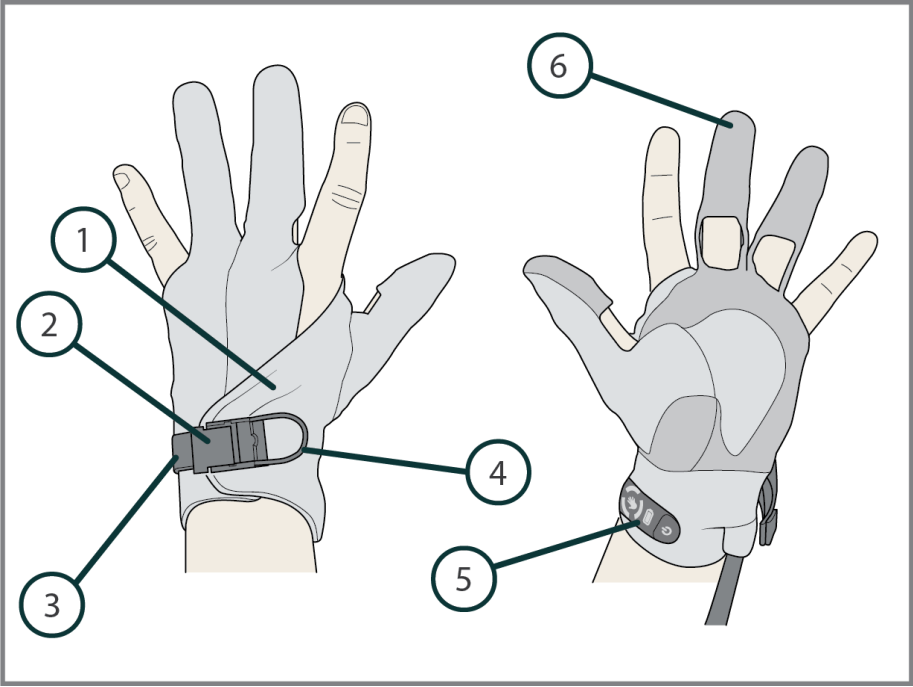
### 3.2 Power unit

 A carry solution must always be used to prevent damage to the Power unit



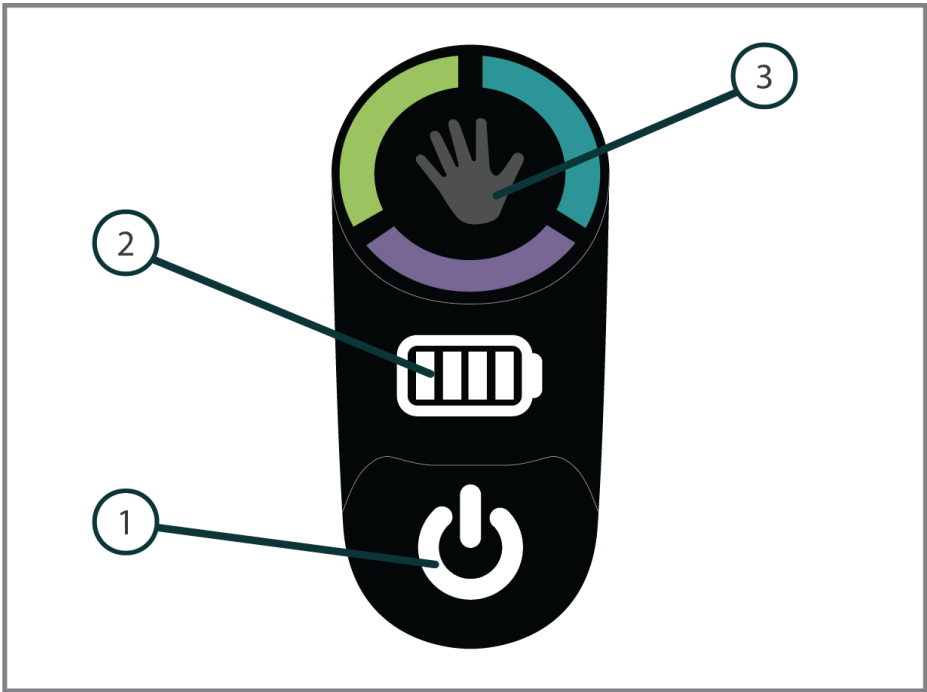
Item	Name	Function
1	External Activation input (3.5 mm)	External activation
2	Magnetic connector	Connector for charger
3	Power unit	Controls and powers Carbonhand

### 3.3 Glove



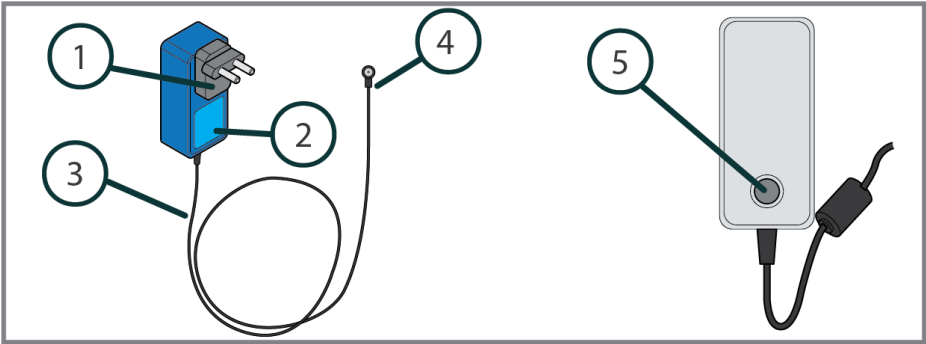
Item	Name	Function
1	Glove	Provides grasp force
2	Buckle	Holds and loosens the strap
3	Wrist strap	Keeps the glove closed
4	Loop (Quick release)	Used to remove the glove
5	Control pad	Used to control the glove
6	Sensors	Transmits data to the Power unit

3.3.1 Control pad



Item	Name	Function
1	On/off button	Turns the system on and off
2	Battery indicator	Indicates the battery level
3	Hand button	Press and hold to change profile. Short click triggers lock assist if activated in the Bioservo App

### 3.4 Battery Charger



Item	Name	Function
1	AC-plug	Plug options: EU, U.S and U.K
2	Power adapter	Charges the battery, Converts AC to DC
3	Charger power cable	Transmits DC voltage to the battery
4	Magnetic connector	Attaches to Power unit and charges the battery
5	Charging indicator	Indicates charger status

Note: The AC-plug may vary to fit the requirements of specific countries.

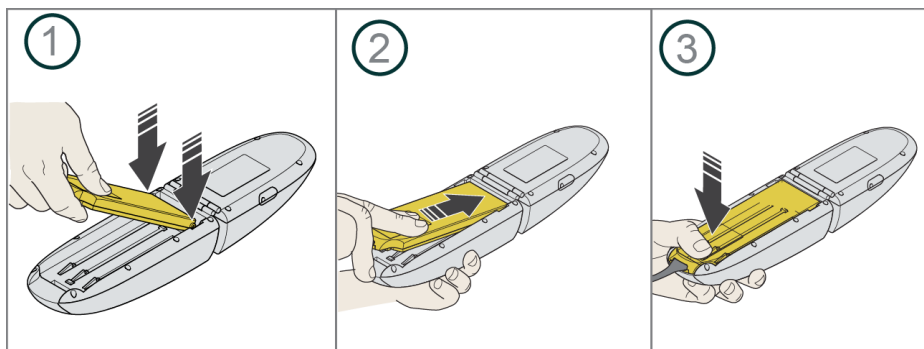
#### Charging indicators.

Light indicator	Meaning
Yellow	The battery has started charging
Yellow flashing	The battery is charging
Green flashing	No battery connected or connected battery fully charged
Red flashing	Error. Unplug the charger and contact your supplier

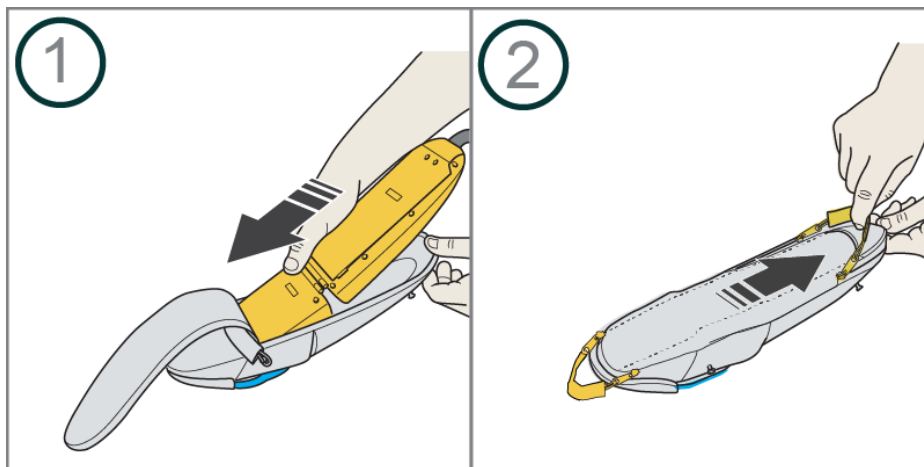
For more information about the charger see the label and separate charger manual.

## 4. To assemble Carbonhand

### 4.1 To connect the glove to the Power unit



### 4.2 To prepare the Carry solution





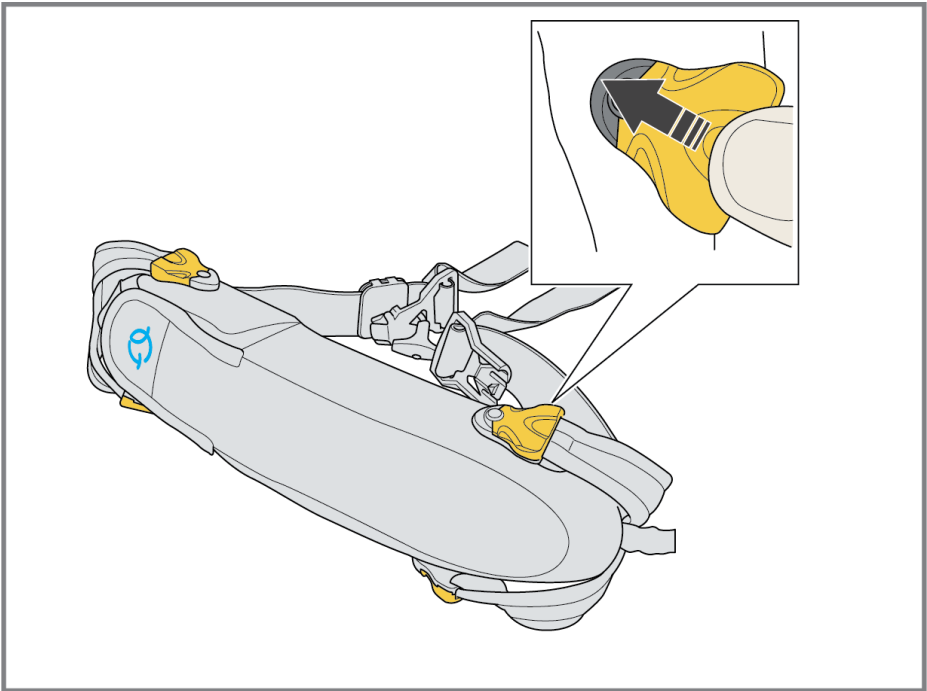
## 4.3 To assemble the Hip and Back carry



Caution: Make sure that the buckles are closed all the way before putting on the carry solution.

### 4.3.1 Hip Carry

It is recommended to attach the belt strap with the magnetic buckle on the same side as the intended users non affected hand.

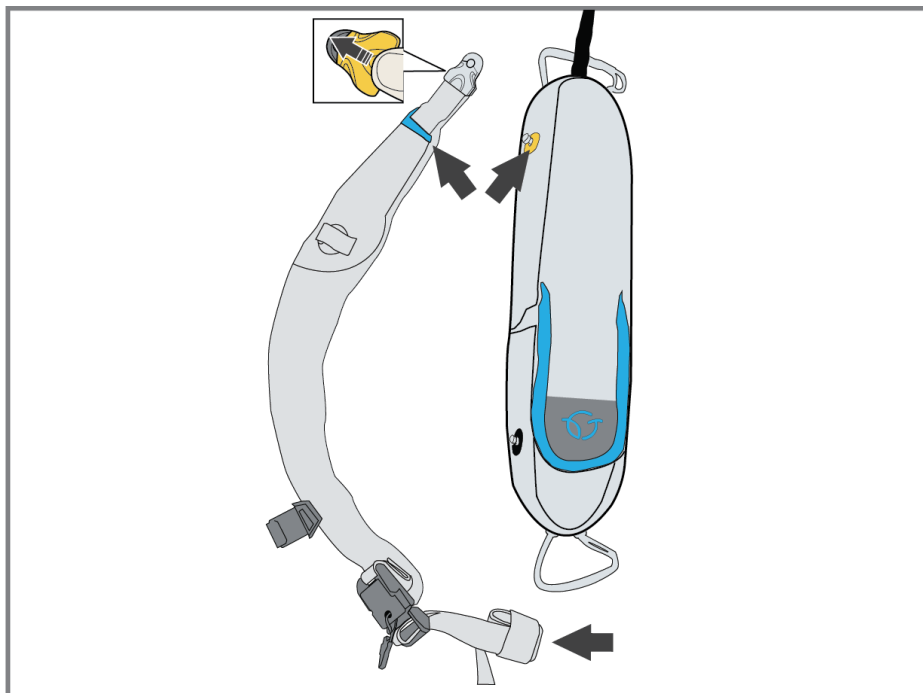


### 4.3.2 Back Carry

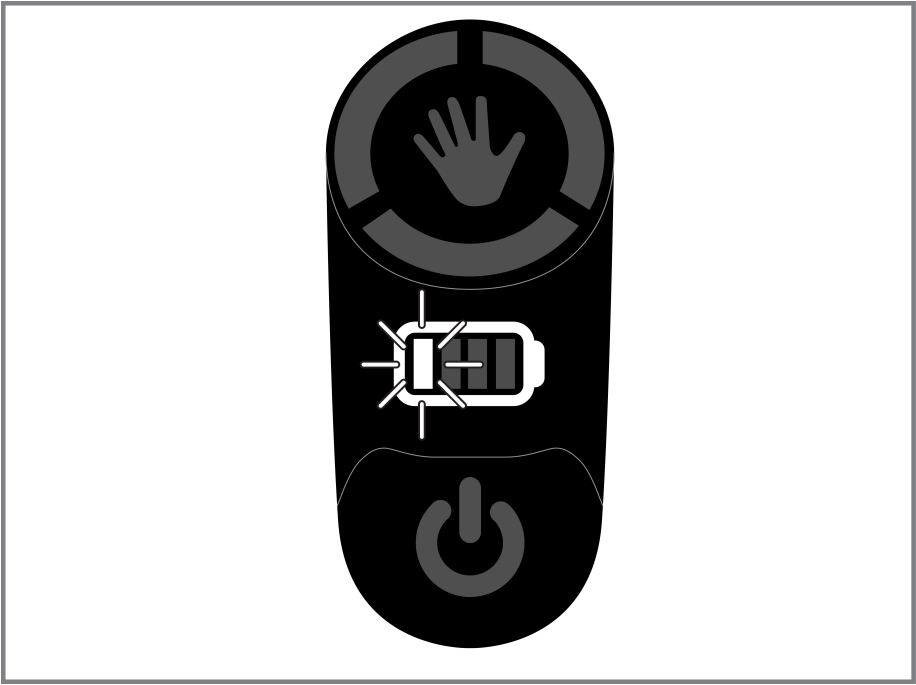


Caution: Make sure that the buckles are closed all the way before putting on the carry solution.

The shoulder straps and carry solution are both color coded in order to let the user know which direction the shoulder straps should be attached. Role up any excessive parts of the strap to avoid entanglement.



## 5. To charge Carbonhand



When the battery level is low a visual and acoustic reminder will indicate that Carbonhand needs to be charged. The acoustic reminder will increase in intensity when the battery level becomes critical.



The charger becomes warm during use.

## To charge Carbonhand

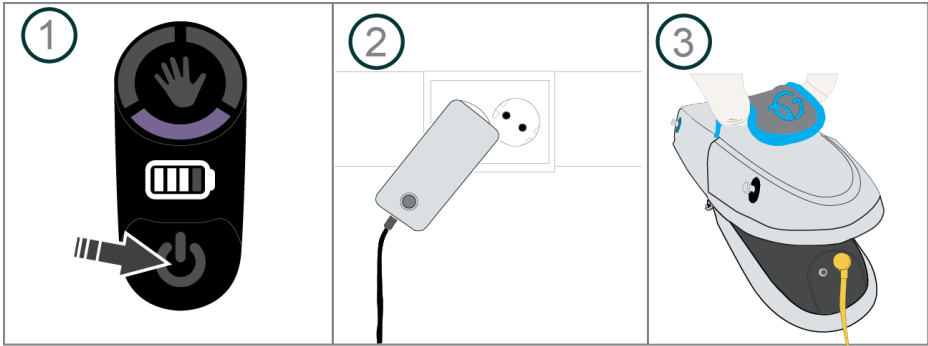
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Make sure that both Carbonhand and the charger are easily accessible and visible while charging. If you experience problems during charging, remove the charger from the power outlet.

During charging Carbonhand will remain inactive.

For additional information regarding charging indicators see chapter 3.4.

Charge time: Approximately 2 hours (from a depleted battery).



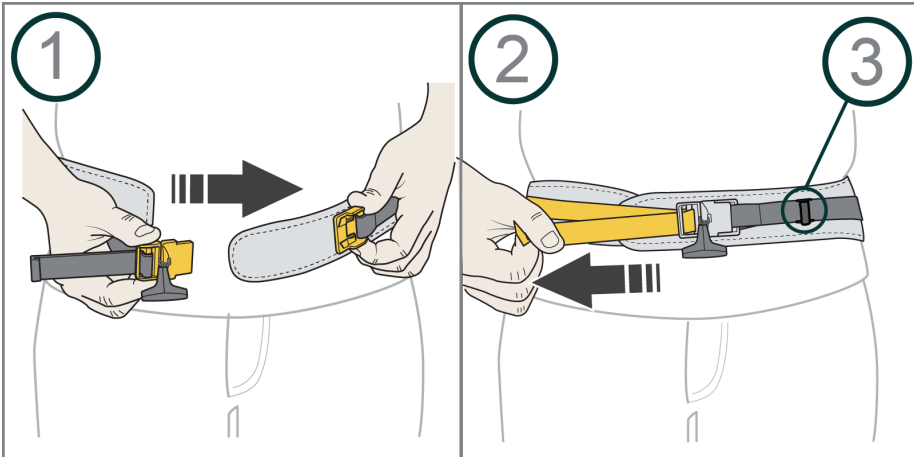
Put Carbonhand in stand-by mode or complete shut down before charging.

## 6. To put on Carbonhand

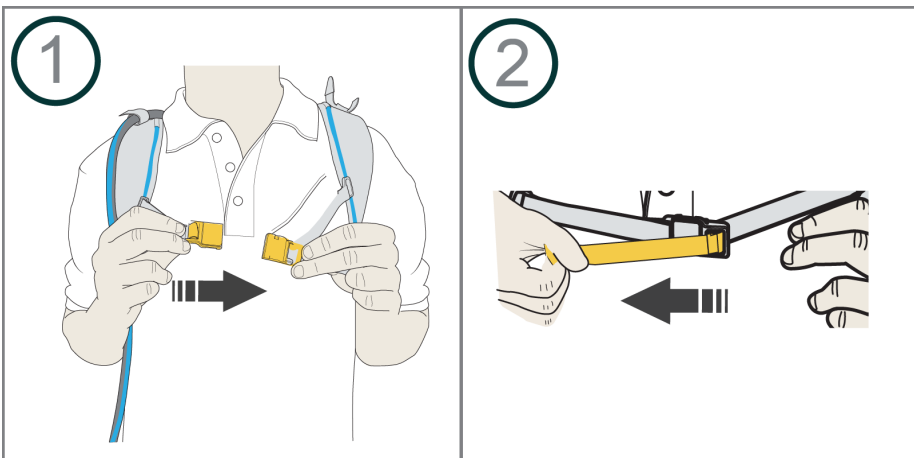


Caution: The added force can be surprising for a new user. Make sure you familiarize yourself with this extra force before you start making full use of the Carbonhand.

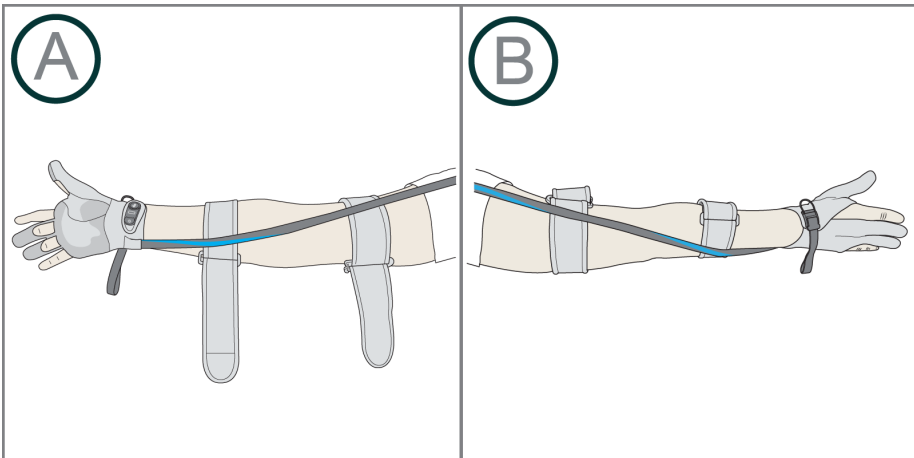
### 6.1 To put on the Hip carry and Back carry



Note: 3 Attach the glove cord to the cord clip to avoid entanglement.



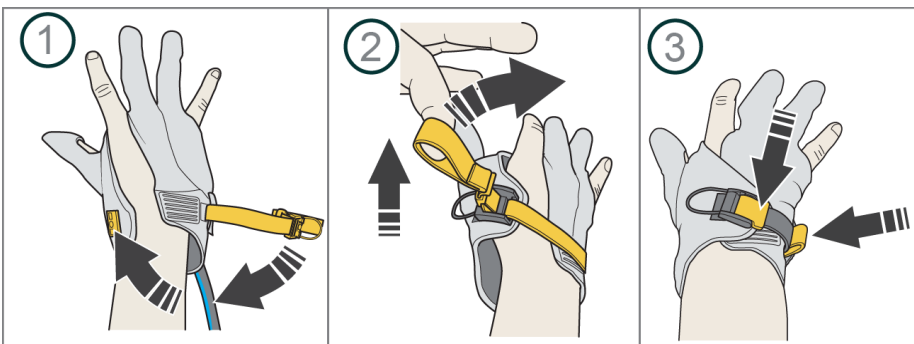
## 6.2 To put on the Armstraps



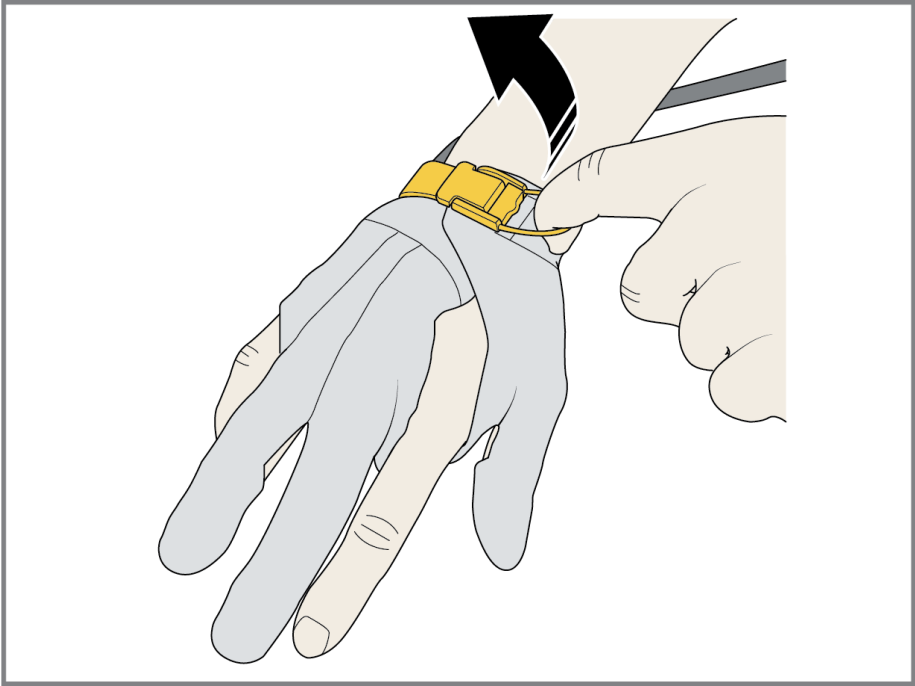
When using the hip carry place the glove cord on the inside of your arm. See illustration A.

When using the back carry place the glove cord on the outside of your arm. See Illustration B.

## 6.3 To put on the glove



## 6.4 To remove the glove (Quick release)



## 7. To use Carbonhand



**Warning!** Use Carbonhand according to the instructions in this manual. Incorrect handling can cause discomfort.

### 7.1 User enviroment

Lint , dust and other particles can have a negative impact on Carbonhand. Always use and store Carbonhand in the intended carry solution.

Avoid using Carbonhand in extremely warm and humid environments, for example a sauna.

Use a protective glove over the Carbonhand when performing tasks that can make Carbonhand dirty or wet, such as washing dishes by hand. Detergents, fat and grease can have a negative effect on the gloves sensors.

When not using Carbonhand make sure to store away from children and pets and preferably in the supplied case.

### 7.2 Hygiene



Figure 1: Wash and dry your hands before you use Carbonhand. Use hand sanitizer if needed.

### 7.3 Inspections and service



**Warning!** All service work must be done by an authorized technician.

Inspect Carbonhand with regular intervals to make sure that it functions correctly and that there are no damages on the system components.



There are no parts in the Power unit that can be replaced by the user. Contact the supplier for all service work.

## 7.4 Daily function test

1. Make sure that you have put on Carbonhand according to the instructions.
2. Grab an object to check that the sensors are responding and that the force releases the object when you release the grip.
3. Now you are ready to use Carbonhand.

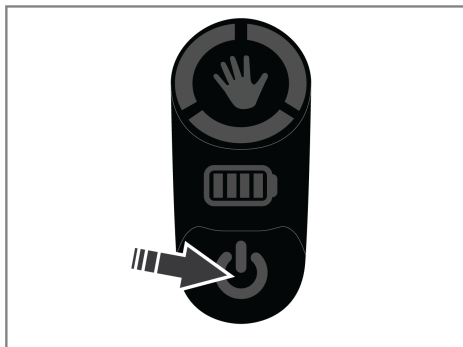


If the Carbonhand glove malfunctions, use the quick release to remove the glove.

## 7.5 Storage

Store Carbonhand in the Carry solution at room temperature. Keep away from direct sunlight, children and pets.

## 8. To start and turn off Carbonhand



To start Carbonhand press the On/Off button and wait until the profile indicator stops blinking.



To put in pause mode perform a short click.

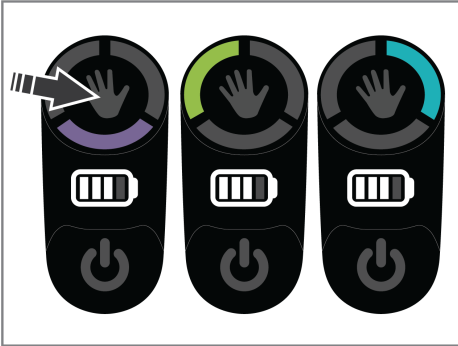
To put in stand-by mode click and hold for 2 seconds.

To do a complete shut down click and hold for 7 seconds.

A visual and acoustic confirmation will indicate that Carbonhand is turned off.

## 9. Profile selection and lock assist

### 9.1 Profile Selection



In order to cycle through the three available profiles press and hold the hand icon on the Control pad.

### 9.2 Lock assist

Lock assist can be activated by a short click on the hand button located on the control pad (or the external activation button) If turned on in the app, see chapter 10.2 "General settings".

If Carbonhand holds a grip when lock assist is activated, the same grip will be held until deactivated.

If Carbonhand does not hold a grip when lock assist is initiated, it will initiate a grip and lock with the maximum force of the active profile when the grip is detected.

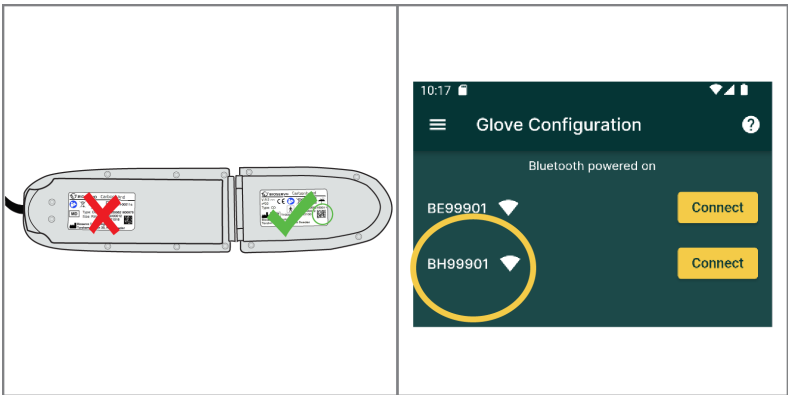
To deactivate lock assist, perform a short click on the hand button located on the control pad.

# 10. Bioservo App

To download the app scan this QR-code.  
You will find the latest version of the manual in the Carbonhand Academy under chapter "Customer support".



## 10.1 How to connect

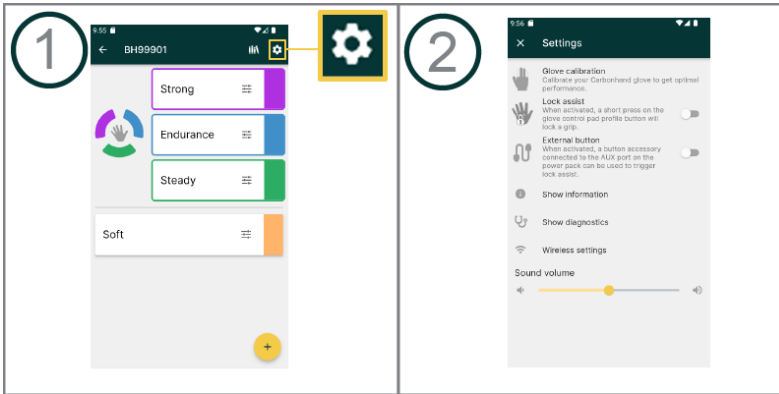


When connecting to Carbonhand for the first time scan the QR code on the Power unit with the Bioservo App. This only has to be done once, thereafter you only have to click on “Connect” under glove configuration.

Note: If you reinstall the app or receive a new power unit the process has to be repeated.

Remember to turn on Bluetooth on your mobile device.

## 10.2 General settings

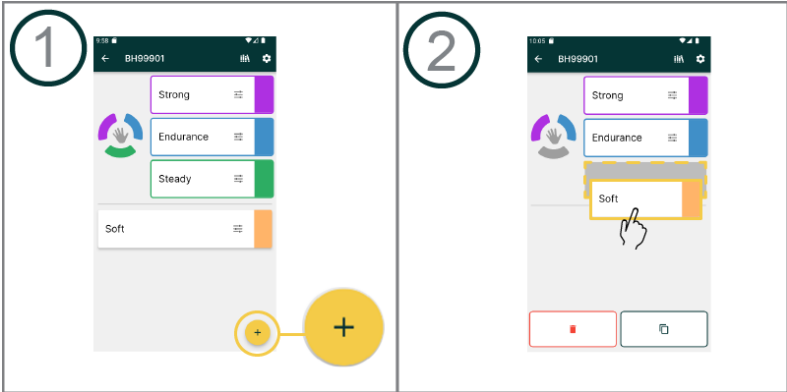


See additional information in the app.

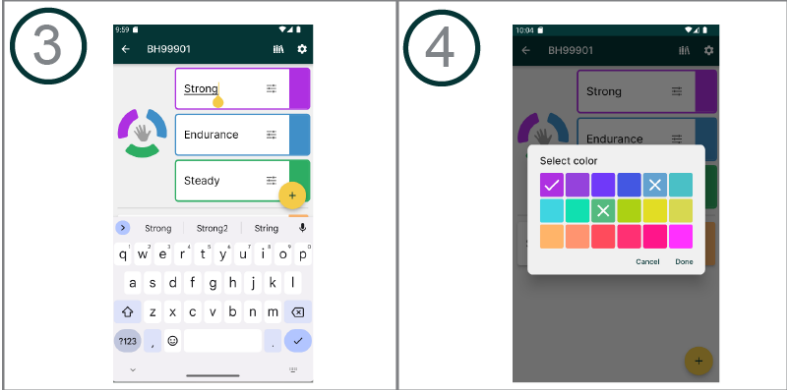
Perform a glove calibration before first time use.

Note: Warning sounds will always be on regardless of sound volume.

### 10.3 Create a new profile

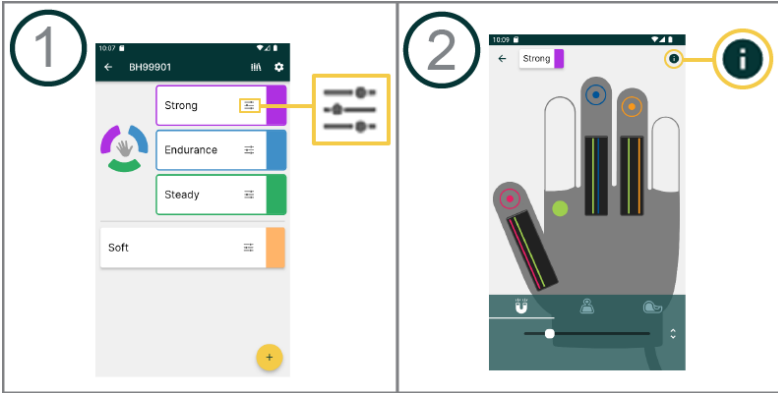


1. Click on the plus sign and choose one of the 4 templates.
2. Drag and drop the created profile to one of the three activated slots.



3. Click on the name to rename the profile.
4. Select a color of your choice.

## 10.4 Edit profiles



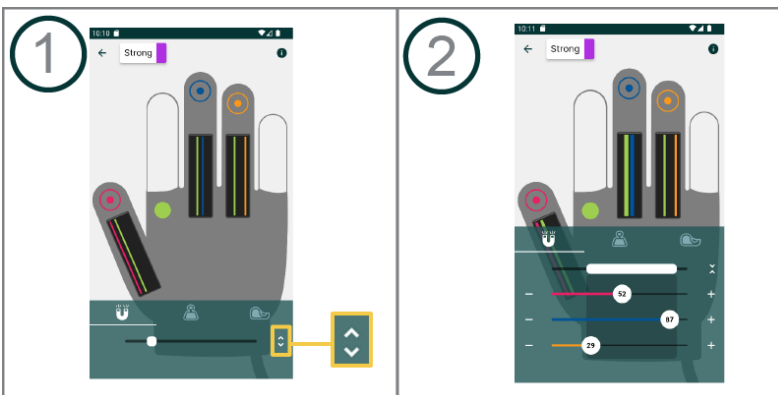
**Responsiveness:** The higher this setting is, the more rapidly Carbonhand will react to grasps.



**Maximum Force:** The higher this setting is, the more strength is provided by Carbonhand.



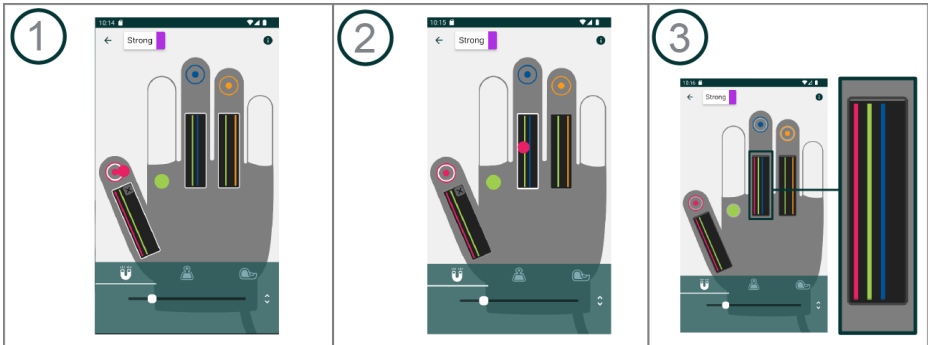
**Stickiness:** The higher this setting is, the more Carbonhand tends to stick to objects



Note: You can adjust the settings for the whole hand or each finger individually

## 10.5 Linking sensors

Individual sensors can be linked together and thereby activate multiple fingers.



Note: The colored circles in the illustrations represent the sensors.

1. Press and hold the sensor that you want to link. The sensors will flash with a white circle around them when they are ready to be linked.
2. Drag the selected sensor to the finger you want to activate.
3. A line with the color of the sensor will be visible in the black box of the finger that you linked it with.



# 11. To clean Carbonhand



No other maintenance of the product than cleaning can be performed by the user.

Clean Carbonhand and it's parts when needed.

## 11.1 To clean the glove

Clean the glove with water and mild detergent and rinse.

Before use, make sure that the glove and its parts are completely dry. Straighten the fingers on the glove by pulling gently at the fingers, and attach the Power unit according to chapter 4 "To assemble Carbonhand".

For stronger stains the glove can be machined washed, keep in mind that repeated machine washing can reduce the life span of your Carbonhand.











Do not use fabric softener



Always wash the glove in the supplied padded washing bag. This prevents damage to the glove and the washing machine.

Hand wash or machine wash the glove according to the below instruction.

	Gentle cycle for synthetics
	Do not centrifuge
	Do not use detergent with bleach
	Do not tumble dry
	Do not iron
	Do not dry clean
	Do not wring
	Hang dry in room temperature

## 11.2 To clean the arm straps

Hand wash or machine wash the arm straps in the supplied padded washing bag according to instructions on the label.

The arm straps must be closed and no velcro exposed during washing.

## 11.3 To clean the carry solution

Remove the Power unit from the carrying solution before washing it. Clean the carry solution according to the cleaning instructions on the label of the carry solution.

## 11.4 To clean the Power unit

Clean the Power unit with a damp cloth. If necessary, use mild detergent. Do not use any abrasive detergents or cleaning equipment such as a scouring pad.

## 12. Carbonhand parts

Product/Size	Reference number	Explanation
Power Unit	TI-110	Controls and powers the Carbonhand
Carry solution Small/Medium	TI-121	Used to carry and protects the power unit
Carry solution Large/Extra Large	TI-132	Used to carry and protects the power unit
Glove Right Extra Small	TI-111	
Glove Right Small	TI-112	
Glove Right Medium	TI-113	
Glove Right Large	TI-114	
Glove Right Extra Large	TI-115	
Glove Left Extra Small	TI-116	
Glove Left Small	TI-117	
Glove Left Medium	TI-118	
Glove Left Large	TI-119	
Glove Left Extra Large	TI-120	
Arm Strap Small	TI-122	Keeps the Glove cord attached to the arm
Arm Strap Medium	TI-123	Keeps the Glove cord attached to the arm
Arm Strap Large	TI-124	Keeps the Glove cord attached to the arm
Charger	TI-125	Used to charge Carbonhand
Soft Case	TI-128	Used to store and protect the Carbonhand
Hard Carry Case	TI-129	Used to store and protect the Carbonhand
Power Unit Sleeve	2730	Holsters the Power unit
Shoulder Straps	2694	Used to attach back carry solution
Belt Small/Medium	2695	Used to attach hip carry solution
Belt Large/Extra Large	289	Used to attach carry solution

# 12.1 Accessories

Product/Size	Reference number	Explanation
Padded washing bag	TI-66	Used while machine washing
Carbonhand button Small Blue	TI-130	
Carbonhand button Large Blue	TI-131	
Carbonhand button Small Black	TI-138	Used for external activation
Carbonhand button Large Black	TI-139	Used for external activation

# 13. Troubleshooting

Problem	Solution
Carbonhand does not start	Make sure that the battery is fully charged.
Nothing happens when I grasp an object	Make sure that the force adjustment is not set to minimum
The system is unresponsive	If none of the above solutions are successful or the sensors does not activate any fingers, press and hold the on/off button for 7 seconds to shut Carbonhand down. Restart the system.

An acoustic notification indicates system failure.

If you experience problems with your Carbonhand contact your supplier.

# 14. Technical specifications

Device	Carbonhand type C0
Rated voltage	8.2 VDC
Battery ratings	8.2 VDC Li-ion / 3.35Ah / 24Wh
Operation time	Approx. 8 hours(fully charged). May vary depending on usage
IP Class	IP 22
Altitude Max	2 000 m
Weight	Power pack + glove + Carry solution ≈ 1060g
Max total added force	≈ 20N per finger
Expected service live	
Battery	The internal battery expected service life is 2 years or 500 charge cycles(80% capacity left)
Power unit	4 Years
Glove	6 months to 1 year
Contact material	
Glove	Polyamide, Elastane, Polyethylene, Silicone, leather.
Carry Solution	Polyurethane, Polyamide, Polyethylene.
Armstraps	Neoprene, Polyamide.
Ambient temprature	
Use	−5°C to +40°C
Storage	−20°C to +50°C
Ambient humidity	
Use	15% to 90% relative humidity, non-condensing
Storage	5% to 90% relative humidity, non-condensing
Charger	See separate manual for specifications
Wifi/Bluetooth	
Frequency	2.4 to 2.5 GHz
Protocols	802.11 b/g/n / Bluetooth 5.1
FCC ID VPYLB1DX	

# 15. Declaration of Conformity



## DECLARATION OF CONFORMITY

MANUFACTURER                      Bioservo Technologies AB

ADDRESS                                Torshamnsgatan 35, 164 40 Kista, Sweden

DECLARE THAT THE FOLLOWING PRODUCT:

MODEL NAME                        Carbonhand®

TYPE                                    C0

BASIC UDI-DI                        735008216CH2DP

INTENDED USE                        Grasp assistance

PRODUCT CLASSIFICATION    Class I (rule 1 & 13)

SERIAL NUMBER

MAIN HARMONIZED STANDARDS

USED:                                    IEC 60601-1:2005/AMD1:2012, IEC 60601-1-11:2015,  
IEC 60601-1-6:2010/AMD2:2020,  
IEC 62366 1:2015/AMD1:2020,  
EN 60601-1-2: 2015

FOLLOWING THE PROVISIONS OF DIRECTIVE:  
2014/30/EU, 2012/19/EU, 2011/65/EU

We hereby assure that the product above is in accordance with the European medical device regulation EU 2017/745.

PLACE AND DATE OF ISSUE    Kista 2023-05-15

A blue ink signature of Ibrahim Deregård, written in a cursive style.

Ibrahim Deregård  
QA&RA

A blue ink signature of Petter Bäckgren, written in a cursive style.

Petter  
Bäckgren CEO

Document ID: D0004188

Issue: 07

Distributor:



Bioservo Technologies AB  
Torshamnsgatan 35  
SE-16440 Kista Sweden  
[support@bioservo.com](mailto:support@bioservo.com)  
+46 (0)8 21 17 10

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