

SEM™ Glove

Warranty terms



The SEM™ Glove mainly consists of a SEM™ Unit and a Glove. The Glove and the batteries are considered as consumables and have therefore shorter warranty than the SEM™ Unit.

Terms for the SEM™ Unit

These terms apply to the SEM™ Unit and the battery chargers, but not the batteries.

The warranty

1. Is valid for two years from date of delivery.
2. Is valid for all failures not caused by incorrect or careless handling, for example
 - something heavy has been placed on the SEM™ Unit (someone has been sitting on it);
 - it has been soaked or washed by water or other liquids;
 - the carts in the connection have been manipulated;
 - the steel wires in the connection have been pulled out of position.
3. Does not apply to wear of the outer materials (textile and plastic).

Terms for the Glove

The warranty

1. Is valid for six months from date of delivery.
2. Is valid for all failures not caused by incorrect or careless handling, for example
 - it has been soaked or washed by water or other liquids;
 - the sensors in the fingers have been exposed to violence, folding or punctured (sharp tip);
 - electric wires have been pulled and loaded with force.
3. Does not apply to wear of the outer materials (textile and plastic).

Terms for the Batteries

The warranty

1. Is valid for six months from date of delivery.
2. Does not apply if the batteries have been discharged completely, e.g. by being left in their container for several weeks.
3. Does not apply if the batteries have been used for other purposes than intended by the manufacturer.

For warranty claims, contact your distributor.