

## Carbonhand®

### Warranty terms

Carbonhand consists of a Carbonhand glove and a Carbonhand unit. The Carbonhand glove and the batteries are considered consumables and have therefore shorter warranty than the Carbonhand unit.

#### Terms for the Carbonhand unit

These terms apply to the Carbonhand unit and the battery chargers, but not the batteries.

The warranty

1. Is valid for two years from date of delivery.
2. Is valid for all failures not caused by incorrect or careless handling, for example
  - something heavy has been placed on the Carbonhand unit (someone has been sitting on it);
  - it has been soaked or washed by water or other liquids;
  - the carts in the connection have been manipulated;
  - the steel wires in the connection have been pulled out of position.
3. Does not apply to wear of the outer materials (textile and plastic).

#### Terms for the Carbonhand glove

The warranty

1. Is valid for six months from date of delivery.
2. Is valid for all failures not caused by incorrect or careless handling, for example
  - it has been soaked or washed by water or other liquids;
  - the sensors in the fingers have been exposed to violence, folding or been punctured (sharp tip);
  - electric wires have been pulled and loaded with force.
3. Does not apply to wear of the outer materials (textile and plastic).

#### Terms for the batteries

The warranty

1. Is valid for six months from date of delivery.
2. Does not apply if the batteries have been discharged completely, e.g. by being left in their container for several weeks.
3. Does not apply if the batteries have been used for other purposes than intended by the manufacturer.

For warranty claims, please contact your point of purchase.